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5               **Medicaid Utilization and Spending among Homeless Adults in New Jersey:**  
6                       **Implications for Medicaid-Funded Tenancy Support Services**

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9       Joel C. Cantor, Sc.D. (corresponding author)

10       Rutgers Center for State Health Policy

11       112 Paterson Street, 5th Floor

12       New Brunswick, NJ 08901

13       (848) 932-4653

14       jcantor@ifh.rutgers.edu

15  
16       Sujoy Chakravarty, Ph.D.

17       Rutgers Center for State Health Policy

18  
19       Jose Nova, M.S.

20       Rutgers Center for State Health Policy

21  
22       Taiisa Kelly, B.A.

23       Monarch Housing Associates

24

25 Derek DeLia, Ph.D.

26 Medstar Health Research Institute

27

28 Emmy Tiderington, Ph.D., M.S.W.

29 Rutgers School of Social Work

30

31 Richard W. Brown, B.A.

32 Monarch Housing Associates (retired)

33

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42 **Policy Points**

- 43 • Large numbers of homeless adults gained Medicaid coverage under the Affordable Care Act,  
44 increasing policymaker interest in strategies to improve care and reduce avoidable hospital  
45 costs for homeless populations.
- 46 • Drawing on linked homeless services and Medicaid data for New Jersey, this analysis  
47 compares Medicaid utilization and spending among adults experiencing homelessness to  
48 matched non-homeless Medicaid enrollees and outlines implications for Medicaid-funded  
49 tenancy support services

50

51 **Abstract**

52 **Context:** There is growing interest in developing Medicaid-funded tenancy support services  
53 (TSS) for homeless populations due to greater enrollment of homeless persons following the  
54 Affordable Care Act (ACA) Medicaid expansion and an emerging body of evidence that such  
55 services can reduce avoidable healthcare spending.

56 **Methods:** Drawing on linked Homeless Management Information System and Medicaid claims  
57 and encounter data, this study describes the characteristics of adults who could be eligible for  
58 Medicaid TSS in New Jersey and compares their utilization and Medicaid spending patterns to  
59 matched non-homeless beneficiaries.

60 **Findings:** More than 8,400 adults are estimated to be eligible for Medicaid TSS benefits in 2016  
61 including approximately 4,000 living in permanent supportive housing, 800 formally designated  
62 as “chronically homeless” according to federal guidelines, 1,300 who are likely to be eligible for  
63 chronically homeless designation, and over 2,000 who are at risk of becoming chronically  
64 homeless. The groups of homeless adults are disproportionately ages 30-64, male, and African

65 American and suffer very high burdens of mental health and substance use disorders, including  
66 opioid-related conditions. Medicaid spending for beneficiaries who are potentially eligible for  
67 TSS is 10% (\$1,362) to 27% (\$5,727) more than non-homeless Medicaid beneficiaries matched  
68 on demographic and clinical characteristics. Hospital inpatient and emergency department  
69 utilization accounts for three fourths or more of “excess” Medicaid spending among the  
70 homeless groups.

71 **Conclusions:** The analysis identifies a large group of high-need Medicaid beneficiaries who  
72 could benefit from TSS and specific areas where Medicaid funding for TSS could potentially  
73 reduce avoidable Medicaid utilization and spending.

74

75 **Keywords**

76 Medicaid, homelessness, health care utilization, health expenditures

77 **Introduction**

78 Studies have demonstrated that permanent supportive housing (PSH), including tenancy support  
79 services (TSS), for certain homeless populations is associated with improved housing stability  
80 and reduced hospital emergency department (ED) and inpatient (IP) utilization.<sup>1-4</sup> TSS may  
81 include service planning, tenant orientation and move-in assistance, landlord dispute resolution,  
82 and other services.<sup>5</sup> Since many homeless individuals are low income adults without  
83 dependents, the Affordable Care Act (ACA) Medicaid expansion greatly increased the program’s  
84 responsibility for paying for healthcare for homeless persons.<sup>6,7</sup> Together, the Medicaid  
85 expansion and prior evidence about the potential benefits of PSH, raise the prospect that  
86 Medicaid funded TSS may be a cost-effective strategy for improving the health of this vulnerable  
87 population while reducing avoidable costs.

88 Historically, state Medicaid programs have ventured into covering TSS with the narrow  
89 focus of reducing institutionalization among populations eligible for Medicaid-financed long-  
90 term care facility placements. But the potential of extending such benefits to address the needs  
91 of homeless populations not eligible for nursing home level of care is gaining attention. The  
92 National Academies of Sciences, Engineering, and Medicine (NASEM) recommended that  
93 “...states should pursue opportunities to expand the use of Medicaid reimbursement for housing-  
94 related services to beneficiaries whose medical care cannot be well provided without safe,  
95 secure, and stable housing,”<sup>8(pp139-140)</sup> and states are increasingly exploring doing so with the  
96 encouragement of federal officials.

97 To date, eight states have been approved for Medicaid Section 1115 waivers to fund TSS,  
98 and the federal government has also allowed three others to add these benefits through home and  
99 community-based services state plan amendments.<sup>9</sup> Moreover, in November 2018, US

100 Department of Health and Human Services Secretary Alex Azar signaled that Medicaid may  
101 permit hospitals and health systems to directly pay for housing and other services to mitigate  
102 health needs, suggesting for the first time that Medicaid could pay for rental assistance, not just  
103 support services.<sup>10</sup>

104 Federal demonstration waivers require federal budget neutrality, and, regardless of the  
105 mechanism through which Medicaid TSS benefits are deemed permissible, interest in covering  
106 these services likely stems at least in part from the prospect that enabling homeless persons to  
107 achieve stable housing will lead to Medicaid savings. While, as noted above, studies have  
108 documented reduced health care spending from supportive housing, there are significant gaps in  
109 the evidence demonstrating whether Medicaid TSS benefits can, in fact, be budget neutral.<sup>8(p74),11</sup>

110 To help address this evidence gap, our study draws on homeless services and Medicaid  
111 data to estimate the number and characteristics of persons potentially eligible for Medicaid-  
112 financed TSS in New Jersey and to quantify their overall and potentially avoidable Medicaid  
113 service utilization and spending. While not an empirical evaluation of an actual TSS benefit or a  
114 forecast of savings, our analysis quantitatively frames the level of potentially avoidable  
115 utilization and spending associated with homelessness by comparing potentially TSS-eligible  
116 Medicaid beneficiaries to demographically and clinically matched beneficiaries not experiencing  
117 homelessness.

118

## 119 **Data and Measures**

### 120 *Linked Administrative Data Sources*

121 The study uses individually linked data for 2014 to 2016 from two sources: the state Medicaid  
122 Management Information System (MMIS) and Homeless Management Information System

123 (HMIS). The MMIS includes data for all NJ Medicaid recipients obtained at enrollment and at  
124 each health care encounter, whether paid on a fee-for-service basis or through a managed care  
125 organization contracting with the state. Enrollment records provide data on demographic  
126 characteristics, including age, sex, and race/ethnicity; and enrollment category (“Aged, Blind and  
127 Disabled”/ABD, NJ FamilyCare children and parents, ACA expansion population, and other  
128 groups). Encounter records contain information on type of service used (e.g., emergency  
129 department visits, inpatient hospitalizations), dates of service, and detailed diagnostic and  
130 procedure codes.

131 The HMIS was established by the US Department of Housing and Urban Development to  
132 record information about homeless services users and services provided.<sup>12</sup> In New Jersey, 19 of  
133 the state’s 21 counties use a common statewide HMIS platform, and the other two counties  
134 (Middlesex and Bergen) submit data to the statewide system on emergency shelter and safe  
135 haven service utilizations. Each HMIS record contains information on the type of service used,  
136 dates of service, client health and demographic characteristics, sources of client income, and  
137 client-reported housing status prior to entry into the service program.

138

### 139 *Measures of Medicaid Utilization and Spending*

140 We draw on five measures of utilization and spending in 2016 for our analysis. While the  
141 services we measure may be appropriate or even essential at the time they are delivered, our  
142 focus is on measuring utilization that is potentially avoidable in the presence of high quality  
143 community-based care and healthful living conditions. Thus, we compare rates of potentially  
144 avoidable healthcare use among homeless individuals to comparable non-homeless populations  
145 to examine possible differences in utilization attributable to the constellation of circumstances

146 associated with homelessness. Our strategy for constructing comparison groups is described  
147 below.

148 We begin by measuring rates of ED treat-and-release visits and IP admissions. In  
149 addition to comparing means of ED visits and IP stays, we examine the probability of any ED  
150 visit or IP stay and the likelihood of being a “high user” of these services. We define ED high  
151 use as six or more visits and IP high use as three or more admissions, both on a one-year basis.

152 We also examine Ambulatory Care Sensitive (ACS) admission rates and 30-day all-cause  
153 hospital readmission rates. ACS admissions result from short- and long-term complications of  
154 chronic and acute medical conditions including diabetes, asthma, heart failure, bacterial  
155 pneumonia, and have been shown to occur more frequently when community-based ambulatory  
156 care is not adequate, either because it is inaccessible or because it is of poor quality.<sup>13-15</sup> For this  
157 metric we use the validated prevention quality indicators from the federal Agency for Healthcare  
158 Research and Quality.<sup>16</sup> Hospital readmissions may occur when there are gaps in inpatient or  
159 outpatient care or hospital-to-community transitions are poorly managed.<sup>17,18</sup> For example,  
160 readmission rates are likely to be higher in the absence of adequate ambulatory follow-up care  
161 following discharge. Specifically, this measure captures unplanned all-cause readmissions  
162 following hospitalization for any condition.

163 Next we examine total Medicaid spending and spending for specific categories of  
164 utilization, including the services discussed above (ED visits, IP stays, ACS admissions and 30-  
165 day hospital readmissions) as well as other types of ambulatory care, prescription drug spending,  
166 and all other spending. It is important to examine spending on non-emergency ambulatory care  
167 and prescription drugs because these services may be under-utilized by persons with poor access  
168 to care, and may therefore increase once TSS services are provided. For individuals with less



169 than a full year of Medicaid enrollment, we annualize their spending amounts by multiplying the  
170 given amount by the ratio of days in the year to enrolled days.

171

## 172 *Covariates*

173 We draw on key covariates to describe, and adjust for, factors that are likely to be important  
174 drivers of utilization and spending that may not be avoidable. Measures of age, sex, race and  
175 ethnicity, and Medicaid eligibility group (ABD, expansion, and other) were drawn from the  
176 MMIS. Further, MMIS diagnostic data on Medicaid claims and encounter records was used to  
177 calculate each beneficiary's count of physical chronic conditions,<sup>19</sup> and whether they have been  
178 diagnosed with a serious mental illness (SMI), other mental illness, or a substance use disorder  
179 (SUD). We separately estimate the prevalence of diagnostic codes indicating opioid use and  
180 dependence among our study groups. We also adjust for the diagnosis-based Chronic Illness and  
181 Disability Payment System (CDPS) risk score, a measure of diagnostic mix and burden of illness  
182 with higher values indicating greater disease burden.<sup>20</sup>

183

## 184 **Study Population**

### 185 *Populations Potentially Eligible for TSS*

186 Our analysis focuses on persons who may have been eligible for Medicaid-funded TSS in 2016  
187 had such benefits been offered that year. Specifically, the analysis includes Medicaid-enrolled  
188 adults (age 18 or older) who were homeless or placed in PSH in 2016. Homelessness is defined  
189 based on use of certain homeless services during the year (discussed further below). Children  
190 are excluded from the analysis because they often receive homeless services because their parent  
191 or guardian meets service eligibility criteria. Further, any beneficiary living in Medicaid funded

192 facilities such as a nursing home at any time during 2016 was not classified homeless. To  
193 achieve stable estimates of Medicaid utilization and spending, we further restrict our analytic  
194 population to persons who had at least 10 months of Medicaid enrollment in 2016.

195         Within the study population, we classify persons who may have been eligible for  
196 Medicaid-funded TSS into four groups. The first, “Group A”, comprises persons already placed  
197 in PSH in 2016. Second, “Group B”, includes persons not placed in PSH but flagged as  
198 “chronically homeless” in the HMIS in 2016. This flag is automatically generated by HMIS for  
199 persons for whom documentation is assembled demonstrating that they meet U.S. Department of  
200 Housing and Urban Development (HUD) criteria for chronic homelessness, making them eligible  
201 for certain PSH placements. To meet these criteria, persons must have both a qualifying  
202 disabling condition and sufficient history of homelessness. Qualifying disabling conditions  
203 include: a) developmental disabilities, b) acquired immunodeficiency syndrome and related  
204 conditions, and c) other physical, mental, or emotional impairments that are expected to be long-  
205 term, impede individuals’ ability to live independently, and could be improved with more  
206 suitable housing.<sup>21</sup>

207         The HUD homeless history criterion requires that individuals be homeless for at least 12  
208 continuous months or a total of 12 months in four or more episodes over three years. Periods of  
209 homelessness may include time spent in emergency shelters, safe havens, certain institutional  
210 care facilities, or “place not fit for human habitation.”<sup>22</sup> Safe havens are type of shelter that  
211 provide services for “hard-to-reach homeless persons with severe mental illness.”<sup>21(p1)</sup>

212         Third, “Group C,” comprises other individuals who we found to have had a qualifying  
213 homeless history and a qualifying disability in our linked 2014 to 2016 dataset but who were not  
214 flagged as chronically homeless in the HMIS. Here we include individuals for whom the HMIS

215 indicates that they received disability income or had a disabling condition. Such persons may  
216 not be flagged as being “chronically homeless” due to lack of adequate documentation. In  
217 addition, this group includes additional individuals identified in the MMIS as having a  
218 developmental disability<sup>23</sup> or SMI<sup>24,25</sup> on any Medicaid claim or encounter record over this  
219 period.

220 Finally, we designate a category of “at risk” persons as “Group D.” We determined that  
221 these individuals have a qualifying disability, as described above, but fall short of the required  
222 homeless history. Here we include persons homeless for three to 11 months over the three-year  
223 period. A Medicaid TSS benefit might be tailored for such a group to prevent transition to  
224 chronic homelessness.

225

#### 226 *Comparison Population*

227 To establish a benchmark to compare potentially avoidable Medicaid utilization and spending  
228 among persons potentially eligible for Medicaid TSS, we generate a comparison group of  
229 persons matched by clinical and demographic characteristics but who did not use any homeless  
230 services (i.e., do not appear in the HMIS) during the study period. To do this, we identify five  
231 comparison Medicaid recipients separately for each recipient in Groups B, C, and D described  
232 above. Since the effects of homelessness were likely mitigated by PSH placement, and  
233 evaluation research techniques can directly estimate the effects on utilization and spending of  
234 placement in PSH (Group A), we do not include comparisons for that group in our analysis.  
235 Matching procedures are discussed below.

236

237 **Analysis**

238 Our analysis focuses on key measures of Medicaid utilization and spending in 2016. We use  
239 data from 2014 and 2015 (and sometimes 2016) to adjust for covariates, as explained below. We  
240 first describe demographic and health differences in our study variables by our TSS eligibility  
241 Groups A-D. For reference, we also show distributions for the ABD and expansion populations  
242 that did not match to any HMIS record during the study period, referred to as the “non-  
243 homeless” population. Next, we examine differences in our metrics of utilization and spending  
244 for each of Groups B-D and their matched comparison groups.

245 We selected five comparison individuals for each homeless person in each of the three  
246 groups potentially eligible for Medicaid TSS (i.e., Groups B-D) who were similar based on pre-  
247 specified characteristics that are risk factors for healthcare utilization. To account for  
248 predisposing risk factors for 2016 outcomes, we matched characteristics using 2015 data for  
249 individuals with at least ten months of 2015 Medicaid enrollment. For individuals with  
250 insufficient Medicaid enrollment in 2015, we matched on 2014 characteristics and defaulted to  
251 2016 data if neither earlier year was available. Most matching (84%) was done with 2015 data  
252 with the remainder from 2016 (13%) and 2014 (3%).

253 Matching took place in two steps. First, we selected comparison individuals who were  
254 exact matches of homeless individuals based on eight characteristics: Medicaid eligibility  
255 category, sex, race/ethnicity, year of data match, mental health diagnosis, SUD diagnosis, SMI  
256 diagnosis and the quartile including the individual’s CDPS score. Out of the pool of exactly  
257 matched comparison individuals based on these characteristics, we employed Mahalanobis  
258 distance matching to select the five comparison observations who were most similar based on

259 age, number of chronic conditions, number of Medicaid days enrolled, and the actual CDPS  
260 score.<sup>26</sup> Mahalanobis matching was conducted using the ‘mahapick’ command in Stata 15.1.<sup>27</sup>

261

## 262 **Findings**

### 263 *Study Sample*

264 Table 1 shows the number of individuals identified in each the groups potentially eligible for  
265 Medicaid-funded TSS as well as the number of non-homeless persons who are in the Medicaid  
266 ABD and expansion populations, which are included for reference. Across New Jersey, more  
267 than 8,400 individuals were potentially eligible for Medicaid-financed TSS services in 2016.  
268 Just under half of these were already placed in a PSH program (Group A) and another 10 percent  
269 (n=849) were designated “chronically homeless” in the New Jersey HMIS (Group B). An  
270 additional 1,355 individuals who were not flagged but likely could meet criteria for the  
271 chronically homeless designation accounted for 16 percent of those potentially eligible for TSS  
272 (Group C). Finally, 2,160 individuals, or about a quarter of those potentially TSS eligible, were  
273 classified as “at risk” of chronic homelessness.

274

275 {TABLE 1 ABOUT HERE}

276

### 277 *Characteristics of Populations Potentially Eligible for TSS*

278 The four TSS groups as well as the non-homeless expansion population were predominantly ages  
279 30-64, especially in Groups B and C (Table 2). Most of the study groups exhibited gender parity  
280 except Groups B and C, which were disproportionately male. In contrast to the non-homeless  
281 populations, the four TSS groups had disproportionate representation of non-Hispanic black

282 race/ethnicity. Although the plurality of the PSH population (Group A) was enrolled in  
283 Medicaid through the ABD category, the remaining TSS groups were more likely to be covered  
284 under the ACA expansion.

285 Behavioral health diagnoses were substantially more common among the TSS groups,  
286 especially among those not placed in PSH (i.e., Groups B-D). About half to two thirds of the  
287 TSS groups not in PSH had both mental health and SUD diagnoses. Nearly one-in-three persons  
288 in the non-PSH homeless groups had at least one Medicaid record with a code indicating opioid  
289 abuse or dependence code during 2016. This rate was much lower in the PSH group, and lower  
290 still among the non-homeless study groups.

291 The prevalence of non-behavioral health chronic conditions among the potentially TSS-  
292 eligible subgroups is higher than the non-homeless expansion population but lower than the non-  
293 homeless ABD population. There are minor differences in the distribution of the number of  
294 chronic conditions across potentially TSS-eligible subgroups.

295

296 {TABLE 2 ABOUT HERE}

297

### 298 *Utilization and Spending among TSS Eligible and Matched Non-Eligible Groups*

299 Hospital utilization and avoidable use metrics for homeless persons potentially eligible for  
300 Medicaid TSS benefits (Groups B-D) and their matched comparison populations are shown in  
301 Table 3. Across all three groups, we observe significantly higher ED and IP use, including a  
302 higher likelihood of any use and high use, defined as six or more ED visits and three or more IP  
303 stays. For these metrics, differences in Group B, those designated in HMIS as chronically  
304 homeless, are larger relative to matched comparisons than Groups C and D. A similar pattern is

305 evident for Ambulatory Care Sensitive admission rates, with large absolute differences between  
306 the groups of interest and their comparison populations. Again, the ACS rate in Group B relative  
307 to comparison patients is highest among the three TSS groups. We did not observe a  
308 significantly higher hospital readmission rate in Group B, the HMIS designated chronically  
309 homeless, although such differences are significant for Groups C and D.

310 Total Medicaid spending was higher in Groups B-D relative to matched comparison  
311 patients (Table 3). Spending among those flagged as chronically homeless in the HMIS (Group  
312 B) was 27% greater than their comparison patients, a difference of \$5,727 on average in 2016.  
313 There was also “excess” spending in Groups C and D relative to their comparisons, but to a  
314 lesser degree (16% and 10% greater spending, respectively). Emergency department spending in  
315 Group B was 73% higher than their matched comparisons, and ED spending Groups C and D  
316 were nearly 50% greater than their respective comparison patients. Spending on IP admissions  
317 followed a similar pattern, with the TSS Group B spending exceeding its comparison group by  
318 47% and the other groups spending about 30% more than their comparison patients on average.  
319 Spending on ACS admissions exhibits a similar pattern but differences did not achieve statistical  
320 significance for Groups B and C. Prescription drug spending and non-emergent ambulatory  
321 spending was similar for the TSS groups relative to their comparisons as was spending on all  
322 other services.

323

324 {TABLE 3 ABOUT HERE}

325

326 **Discussion**

327 Interest in developing Medicaid-funded tenancy support services (TSS) for homeless populations  
328 is growing due the ACA Medicaid expansion and a body of evidence that such services can  
329 reduce avoidable healthcare spending. This study estimated the number and characteristics of  
330 individuals who could be eligible for Medicaid TSS in New Jersey and compared their utilization  
331 and Medicaid spending patterns to matched non-homeless beneficiaries.

332 To describe the population potentially eligible for Medicaid TSS using linked Medicaid  
333 and homeless services data, we examined persons already placed in PSH and applied disability  
334 and homeless history eligibility criteria common to PSH to others. Based on these criteria, we  
335 found that over 8,400 adults could have been eligible for TSS in 2016. Nearly half of this group  
336 was already placed in PSH. Of the remaining potentially TSS eligible, only a small share was  
337 designated “chronically homeless” in state’s Homeless Management Information System  
338 (HMIS). This finding is not surprising because formal chronic homelessness designation based  
339 on HUD regulations requires case workers in to obtain extensive documentation of each  
340 individual’s disability and homeless histories. Our analysis suggests that the number of  
341 chronically homeless in New Jersey was likely more than double the number formally flagged as  
342 such in the HMIS. In addition, we estimate that over one-in-four of potential Medicaid TSS  
343 recipients had qualifying disabilities but did not have homeless histories sufficient to classify  
344 them as chronically homeless. This comparatively large group “at risk” of chronic homelessness  
345 may benefit from prevention-oriented TSS services.

346 Compared to other Medicaid beneficiaries, the TSS-eligible groups are disproportionately  
347 ages 30 to 64, male, and African American, reflecting the demographics of New Jersey’s  
348 homeless population.<sup>28</sup> They notably bear very high burdens of behavioral health conditions.



349 Eighty to ninety percent of those in the three groups of potentially TSS eligible homeless persons  
350 not placed in PSH (study Groups B-D) had at least one behavioral health condition, and the  
351 majority of those had co-occurring mental health and SUD diagnoses. In contrast, about two  
352 thirds of adults placed in PSH (Group A) had a behavioral health diagnosis. Rates of SMI are  
353 also high and reflect a similar pattern across our study groups. It is especially noteworthy that  
354 about 30 percent of those in the TSS groups not placed PSH had a diagnosis of opioid abuse or  
355 dependence, nearly three times higher than those living in PSH. Findings from studies  
356 evaluating PSH program outcomes suggest that the lower prevalence of mental illness and SUD  
357 of those placed in PSH compared to homeless adults in our analyses is almost certainly due to  
358 patterns of selection into PSH rather than to improvements in these conditions following PSH  
359 placement.<sup>8</sup> Collectively, these statistics suggest that engaging homeless adults in our eligibility  
360 groups in PSH and sustaining their tenancy may be more challenging than those already  
361 receiving such placements.

362 Our findings also suggest that addressing the needs of the chronically homeless in New  
363 Jersey would require a large expansion of PSH capacity, as much as doubling the number of  
364 placements available to Medicaid patients, depending on program eligibility criteria. Such an  
365 expansion would likely require new resources for rental subsidies and investments in expanded  
366 affordable housing stock in many areas. In most cases, Medicaid funds cannot be used for these  
367 purposes.<sup>5</sup>

368 The high burden of behavioral health disorders, including SMI, SUD in general, and  
369 opioid dependence specifically, in groups of homeless adults we studied suggest that PSH  
370 models, such as Housing First, are needed. Housing First has documented success enrolling and  
371 retaining “difficult to engage” populations in PSH. Housing retention rates in Housing First

372 among those with high-needs have been recorded at 85% at one-year post-housing<sup>29,30</sup> and up to  
373 80% at two or more years post-housing.<sup>30-32</sup> Multi-site randomized controlled trials and a large-  
374 scale federal demonstration project administered by HUD and the Departments Veterans Affairs  
375 also show that individuals with high-needs who reside in Housing First programs have better  
376 housing stability in comparison to those receiving “care as usual”<sup>33-35</sup> which provides further  
377 support for a successful expansion of PSH to these high-needs populations. Acknowledging the  
378 importance of meeting the needs of homeless populations with behavioral health disorders,  
379 beginning in federal fiscal year 2013 HUD has sought to increase the share of supportive housing  
380 programs adhering to Housing First principles.<sup>36</sup> Housing First has the potential to address  
381 housing needs of persons with behavioral health disorders, but the high prevalence of these  
382 conditions among Medicaid TSS-eligible populations underscores the importance of assuring  
383 adequate treatment capacity and effective integration of behavioral health services with medical  
384 care and TSS, compounding long-standing challenges for Medicaid programs.<sup>37</sup>

385         The literature on cost savings from PSH is mixed, but the strongest studies indicate that  
386 reduced spending on hospital services is likely, especially for the highest need patients.<sup>2,4,38</sup>  
387 Medicaid spending in 2016 for the high-need homeless adults that we examined was  
388 substantially higher than for non-homeless persons matched on demographic and clinical  
389 characteristics, suggesting that Medicaid spending would plausibly be offset by savings  
390 associated with the delivery of TSS. We found the greatest potential cost offsets among HMIS-  
391 documented as chronically homeless. Medicaid spending for this group of homeless individuals  
392 (Group B) was \$5,727 or 27% more than their non-homeless comparison population.  
393 Corresponding spending differences for those not formally classified as chronically homeless but  
394 who likely meet those criteria (Group C) or those similarly disabled but with shorter histories of

395 homelessness (Group D) were smaller: \$2,569 and \$1,362, respectively. These findings indicate  
396 that the most intensive tenancy support resources should be targeted to those already documented  
397 as chronically homeless, but that service packages for other persons at risk of chronic  
398 homelessness may also lead to offsetting Medicaid savings.

399 Our findings of spending differences between homeless and matched comparison  
400 populations should not be interpreted as projections of actual savings if PSH were made  
401 available to our study population. Homeless individuals not placed in PSH may differ in  
402 important ways from non-homeless comparison individuals that may not be adjusted for in our  
403 analyses. For example, while we matched on the presence of SMI, we have no way to control  
404 for severity of these conditions.

405 Nevertheless, patterns of utilization and spending by type of service in our study are  
406 largely consistent with findings of experimental and quasi-experimental studies of PSH  
407 interventions.<sup>2,3</sup> Like most PSH evaluations, we found that inpatient admission and emergency  
408 department visit rates were much higher among TSS-eligible groups relative to matched non-  
409 homeless individuals. Illustrating this pattern, hospital spending on behalf of designated  
410 chronically homeless adults (Group B) in excess of their comparison group in our study, \$3,377,  
411 was roughly equivalent to estimated Medicaid inpatient savings from housing placement in one  
412 large study of PSH placement for individuals with SMI in New York City (\$2,825 in 1999  
413 dollars, equivalent to about \$4,070 in 2016).<sup>4</sup> Also consistent with the literature, we did not find  
414 large “excess” spending for non-emergency ambulatory care and prescription drugs among the  
415 TSS eligible. Our study did not formally forecast savings from PSH, yet the extant evaluative  
416 literature suggests savings of a magnitude similar to our estimates may be possible. While our  
417 study suggests that there would be healthcare spending reductions that could offset the cost of

418 targeted Medicaid-funded tenancy support benefits, our estimates do not constitute formal budget  
419 neutrality estimates that would be required for federal approval of state demonstration waivers  
420 authorizing coverage of such services.<sup>39</sup>

421 We did not observe significant differences in ambulatory care spending between groups  
422 of homeless adults and their matched counterparts. Lower ambulatory spending among  
423 homeless individuals may have been expected in light of likely barriers to care in this population.  
424 However, differences in disease severity or acuity which we cannot account for in our matching  
425 procedures may drive higher need for such care among homeless individuals. Future research  
426 decomposing components of ambulatory care (e.g., primary and preventive care, specialty  
427 services, physical therapy, etc.) or using richer clinical data is needed to shed more light on  
428 ambulatory care utilization patterns in this population.

429 Finally, our results suggest that improving ambulatory care can address only a small  
430 portion unmet needs of high morbidity homeless patients. While patterns of Ambulatory Care  
431 Sensitive admissions and spending across our potentially TSS-eligible groups mirrored those of  
432 hospital spending overall, ACS admissions represented less than 10 percent of total hospital  
433 spending and ACS-related spending was not always significantly different between TSS-eligible  
434 to comparison groups. Likewise, 30-day inpatient readmissions represent only a small portion of  
435 potentially avoidable hospital use in our study groups.

436

#### 437 *Limitations*

438 Our study is limited to a single state. We note, however, that New Jersey is demographically and  
439 economically diverse, suggesting that our findings may be applicable to other jurisdictions.<sup>40</sup>  
440 Our study also focused only on possible savings to Medicaid from expanded TSS, but the

441 literature clearly shows other sources of cost reduction from effective PSH programs, including  
442 savings from reduced shelter use and criminal justice involvement.<sup>2,38</sup> If we were able to account  
443 for such costs, the possible return on investment from expanded TSS would certainly be greater  
444 than our estimates suggest.

445 While linking Medicaid and homeless services data provides a rich source of information,  
446 administrative data have limitations.<sup>41</sup> Claims data do not capture undiagnosed illness or  
447 services paid by other sources such as Medicare. Further, our data do not have direct measures  
448 of disabilities, outside of those that can be derived from diagnostic data.

449 Further, while the NJ HMIS captures shelter and safe haven use statewide, two mainly  
450 suburban counties do not contribute data on other homeless services. This gap likely biases  
451 downward our estimates of time spent in places “not fit for human habitation,” a data field that is  
452 recorded on some record types that the two counties do not contribute to the state HMIS.  
453 Likewise, homeless persons in New Jersey may also receive housing services in neighboring  
454 New York City, Philadelphia, or other jurisdictions, which we would not capture on our data. In  
455 contrast, Medicaid funded services delivered out of state are recorded in our data. Additionally,  
456 to achieve stable estimates for our population in 2016, we limited our analysis to individuals who  
457 were Medicaid enrolled for at least 10 months that year. Without this exclusion, our study  
458 population of TSS eligible individuals (Groups A-D) would have increased by 21.2% (1,790  
459 excluded individuals). Because of these gaps, our counts of potentially TSS eligible individuals  
460 should be considered conservative.

461 We focused on a selected group of homeless persons. According to national data, only  
462 about 15% of homeless persons at a point in time can be considered chronically homeless.<sup>38</sup> The  
463 larger group of homeless persons is beyond the scope of this study. Evidence suggesting that the

464 greatest potential savings from delivering TSS are most likely to arise from those with the  
465 greatest health needs, thus the groups we studied are likely to be of greatest interest to Medicaid  
466 policy makers.<sup>2,38</sup>

467 Finally, our matching procedures effectively adjusts for the demographic and health  
468 characteristics of the study population in a cross-sectional analysis. It is important to note that  
469 demographic changes in the homeless population, in particular the rising average age of  
470 homeless adults,<sup>42</sup> will increase demands on Medicaid programs to develop effective TSS and  
471 care strategies to most effectively serve this population.

472 In spite of these limitations, this study provides important new information relevant to the  
473 design of Medicaid TSS for homeless persons. Using novel linked statewide data, we found that  
474 a significant number of very high need Medicaid enrollees bear great burdens of homelessness  
475 that could potentially be mitigated by expanding supportive housing programs. Comparisons of  
476 homeless populations to demographically and clinically similar non-homeless persons indicate  
477 that there may be significant offsetting savings in reduced avoidable hospital use from new  
478 investments in TSS.

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**Table 1.** Study Population

<b>Study Group</b>	<b>Group Definition</b>	<b>N</b>
Non-Homeless Beneficiaries		
Aged, Blind, and Disabled		221,320
Expansion	Not linked to NJ HMIS 2014-2016	282,649
Other		339,329
Total Non-Homeless Beneficiaries		843,298
Beneficiaries Potentially Eligible for Tenancy Support Services (TSS) Groups		
A: Permanent Supportive Housing	PSH placement any time in 2016	4,081
B: HMIS Flagged Chronically Homeless	Not in Group A, HMIS flagged as chronically homeless in 2016	849
C: Probably Chronically Homeless	Not in Group B, Meets three year HUD homeless history criteria and has disability consistent with chronic homelessness definition	1,355
D: At-Risk of Chronic Homelessness	Not in Group C, Has three-11 month homeless history 2014-2016 and has disability consistent with chronic homeless definition	2,160
Total Potentially Eligible for TSS		8,445

**Table 2.** Demographic, Medicaid Eligibility, and Health Characteristics of Selected Persons Not Receiving Homeless Services and Persons Potentially Eligible for Tenancy Support Services, 2016

	Not HMIS Linked		Potentially Eligible for Tenancy Support Services				<i>P</i>
	ABD <sup>a</sup>	Expansion <sup>b</sup>	PSH <sup>c</sup>	HMIS CH <sup>d</sup>	Probably CH <sup>d</sup>	At Risk of CH <sup>d</sup>	
<b>Age Group, %</b>							
18-29	10.7	30.6	21.5	14.7	13.7	20.5	<0.0001
30-49	17.4	31.5	36.1	41.3	43.2	44.0	
50-64	25.9	36.9	38.1	40.8	39.2	33.1	
65 or older	45.9	0.9	4.3	3.2	3.8	2.4	
<b>Male, %</b>	40.7	51.1	44.8	67.6	57.3	49.6	<0.0001
<b>Race/Ethnicity, %</b>							
White, non-Hispanic	37.8	31.4	28.3	41.7	41.5	37.7	<0.0001
Black, non-Hispanic	23.3	20.2	59.3	42.5	46.1	50.0	
Hispanic	13.8	16.7	7.6	9.7	9.1	8.3	
Other	25.1	31.7	4.8	6.1	3.2	4.0	
<b>Medicaid Eligibility Category, %</b>							
Aged, Blind, or Disabled (ABD)	100.0	0.0	43.9	37.0	33.9	27.0	<0.0001
Expansion <sup>b</sup>	0.0	100.0	27.2	56.4	52.1	50.6	
Other	0.0	0.0	28.9	6.6	13.9	22.4	
<b>Behavioral Health Diagnoses, %</b>							
Any Behavioral Health Diagnosis	48.1	33.5	65.8	90.0	82.9	81.7	<0.0001
Both Mental Health and SUD	11.0	10.7	31.5	62.9	50.0	48.8	<0.0001
Substance Use Disorder (SUD) Only	4.9	9.7	11.5	13.9	17.4	16.9	<0.0001
Mental Health Only	32.2	13.1	22.8	13.2	15.5	16.0	<0.0001
Opioid Abuse or Dependence	3.9	6.3	13.0	32.0	31.0	28.5	<0.0001

Serious Mental Illness (SMI)	24.1	16.4	47.1	72.2	65.8	64.4	<0.0001
<b>Number of Chronic Conditions,<sup>e</sup> %</b>							
None	35.9	27.6	32.7	36.0	27.9	48.2	0.0009
One	24.0	24.7	25.2	25.3	18.2	24.6	
2-3	22.7	25.6	25.0	22.9	23.6	17.2	
4 or more	17.4	22.1	17.1	15.8	30.3	10.0	

<sup>a</sup>ABD = Aged, Blind, and Disabled.

<sup>b</sup>Includes a small number of General Assistance recipients who were Medicaid eligible prior to the Affordable Care Act.

<sup>c</sup>PSH = Permanent Supportive Housing.

<sup>d</sup>CH = Chronically Homeless.

<sup>e</sup>Out of 27 non-behavioral health chronic conditions, based on the CMS Chronic Condition Warehouse.

**Table 3.** Hospital Utilization and Medicaid Spending for Persons Potentially Eligible for Tenancy Support Services and Matched Comparison Groups, 2016

	<b>HMIS Chronically Homeless</b>				<b>Probably Chronically Homeless</b>				<b>At Risk of Chronic Homelessness</b>			
	<b>TSS<sup>a</sup></b>	<b>Comp<sup>b</sup></b>	<b>Diff<sup>c</sup></b>	<b>P</b>	<b>TSS<sup>a</sup></b>	<b>Comp<sup>b</sup></b>	<b>Diff<sup>c</sup></b>	<b>P</b>	<b>TSS<sup>a</sup></b>	<b>Comp<sup>b</sup></b>	<b>Diff<sup>c</sup></b>	<b>P</b>
<b>Emergency Department Visits</b>												
At least one, %	78.8	54.2	24.6	<0.0001	64.8	50.1	14.7	<0.0001	67.3	51.7	15.6	<0.0001
Six or more, %	31.3	7.4	23.9	<0.0001	15.2	6.3	8.9	<0.0001	13.9	6.0	7.9	<0.0001
Mean	6.4	2.0	4.4	<0.0001	3.0	1.6	1.4	<0.0001	2.9	1.5	1.4	<0.0001
<b>Inpatient Admissions</b>												
At least one, %	39.6	24.7	14.9	<0.0001	26.5	20.2	6.3	<0.0001	25.2	19.0	6.2	<0.0001
Three or more, %	12.2	4.2	8.0	<0.0001	5.5	2.9	2.6	<0.0001	3.9	2.3	1.6	0.0001
Mean	1.0	0.5	0.5	<0.0001	0.5	0.4	0.1	<0.0001	0.4	0.3	0.1	<0.0001
<b>Ambulatory Care Sensitive Admissions per 1,000 Adults</b>												
	90.0	44.1	45.9	<0.0001	55.2	36.8	18.4	0.0033	42.1	28.1	14.0	0.0012
<b>30-day Readmissions per 100 Index Admissions</b>												
	20.8	18.9	1.9	0.4501	20.5	15.7	4.8	0.0259	16.2	11.5	4.7	0.0061
<b>Medicaid Spending,<sup>d</sup> \$</b>												
Total	21,307	15,580	5,727	<0.0001	15,786	13,217	2,569	0.0003	13,545	12,183	1,362	0.0131
Inpatient Admissions	7,225	3,848	3,377	<0.0001	4,192	2,842	1,350	0.0002	3,627	2,539	1,088	0.0003
ACS <sup>e</sup> Admissions	605	261	344	0.0740	309	210	99	0.1977	339	161	177	0.0371
ED Visits	2,546	701	1,845	<0.0001	1,133	589	544	<0.0001	1,048	564	484	<0.0001
Ambulatory Care <sup>f</sup>	7,546	6,882	664	0.1577	5,873	6,015	(142)	0.6484	5,467	5,673	(206)	0.4192
Prescription Drugs	2,990	3,450	(460)	0.2130	3,779	3,048	731	0.0310	2,527	2,748	(221)	0.2891
All Other	1,000	699	301	0.0062	809	723	86	0.1641	875	658	217	0.0009



<sup>a</sup>TSS = Tenancy Support Service Group.

<sup>b</sup>Comp = Matched Comparison Group.

<sup>c</sup>Diff = Percentage point difference.

<sup>d</sup>Adjusted for time enrolled during the year.

<sup>e</sup>Ambulatory Care Sensitive.

<sup>f</sup>Excludes emergency department (ED) visits, includes outpatient facility, physician, and clinic.